**Covid 19 protocol: Implementing March 13, 2020 until further notice:**

1. Exterminator or Technicians will not be talking to the customer face to face or at a distance, any questions can be directed to the office via email or telephone. Usually they would tell them details of what they are going to do etc. but not this time to reduce any exposure to all parties. All findings or relevant information will be relayed via telephone or email.
2. Exterminator or Technician will be wearing protective gear prior to entry (full mask and gloves) and during the treatment process. We use the highest quality respirator masks.
3. Please go outside or sit in your vehicle while the work is being completed, we will call you upon arrival and you will see us exit upon completion.
4. We will send invoices and payments via email (so no paperwork) and a report of any findings (if needed), not directly discuss with client
5. We will use Disinfectant spray on all door handles we touch (inside and outside) and anything else we touch

Thank you for adhering to these temporary measures in this unprecedented time. We also truly appreciate your business!

Caverson Group Pest Control Inc.